

RE: CG Docket No. 03-123  
Federal Communications Commission (FCC)  
445 Twelfth Street SW  
Washington, DC 20554

Dear Chairman Martin, Commissioners Adelstein, Copps, McDowell, and Tate:

I am a deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the deaf. Instead of seeking to limit the number of deaf people with VRS access, the FCC should do everything in its power to make VRS available to more deaf people.

I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and deaf individuals. I urge you to do everything you can to make VRS service available to the many deaf people who currently do not have access to this vital, life-changing service.

The VRS rate should encourage the VRS providers to:

- Serve more deaf people, not discourage them from reaching out to more deaf people
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- Provide service and technology improvements, such as the development of new videophone equipment, fulfilling the Americans with Disabilities Act (ADA) mandate of functionally equivalent telecommunications services

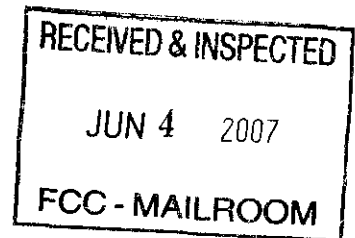
I, along with other deaf individuals, their families and coworkers, depend on VRS and other relay services.

Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide deaf people with functionally equivalent telecommunications services.

Sincerely,

Hazel Lewis  
7709 Parkview Dr  
Columbia, S.C.  
29223

RE: CG Docket No. 03-123  
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445 Twelfth Street SW  
Washington, DC 20554



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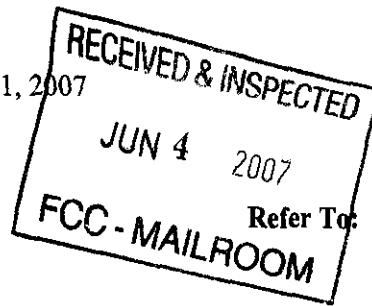
Sincerely,

Annie Joyce Hill  
1117 Michaelmas Ave.  
Cary, NC 27513-3116



Florida Department of Agriculture & Consumer Services  
CHARLES H. BRONSON, Commissioner  
Tallahassee, Florida

May 31, 2007



Division of Consumer Services  
2005 Apalachee Pkwy  
Tallahassee FL 32399-6500  
Phone: 1-800-HELP-FLA  
URL: <http://www.800helpfla.com>  
Refer To: 0705-14332 / FR

FCC  
445 12TH ST SW  
WASHINGTON, DC 20024-2101

Re: Agency referral

Consumer: GEORGE J. PLACKEY

Business: TRAVELCOMM INDUSTRIES, INC.

The Division of Consumer Services, Bureau of Mediation and Enforcement has received a complaint that appears to fall within the jurisdiction of your agency. Please review the enclosed complaint and take whatever action you deem appropriate, if any. If you determine this represents a case for investigation, we would appreciate you informing the consumer of that.

We have advised the consumer that any future correspondence be addressed to your agency. We also informed her/him that the state of Florida cannot serve as a personal attorney for an individual, so she/he may wish to consider contacting an attorney for legal advice or filing a small claims action in county court.

On behalf of the Division of Consumer Services, I appreciate your cooperation in handling this matter. If you feel that this complaint does not fall within the jurisdiction of your agency, please contact me prior to making contact with the consumer.

Sincerely,

*Frank Roycraft*

Frank Roycraft  
Regulatory Specialist III  
850-410-3693  
Fax: 850-410-3801  
E-mail: [roycraf@doacs.state.fl.us](mailto:roycraf@doacs.state.fl.us)

**Francis, Anita**

**From:** pdq@pdqforensics.com  
**Sent:** Tuesday, May 29, 2007 10:27 AM  
**To:** Consumer Complaints  
**Cc:** pdq@pdqforensics.com  
**Subject:** Florida Consumer Services Complaint Form

5201 set  
FR

**Date:** 5/29/2007 10:26:42 AM

**Person Filing Complaint:**

George J. Plackey  
3619 N. narragansett Ave,  
Chicago Illinois 60634 USA  
Home Phone: 773 283-4101  
Age Group: 46 to 55

**Business or Person Complained Against:**

Travelcomm

5895 Carrier Dr,  
Orlando, Florida 32819 USA

Product or Service Involved: Vacation

Cost of Product: \$329.00

Explain Your Complaint Fully: Constant, numerous, unsolicited faxes. I have requested in writing and via fax to be removed. They never stop. This is a violation of the TCPA.

What Would Satisfy Your Complaint?: To be REMOVED and stop receiving these faxes.

Do you authorize DOACS to send a copy of complaint to the business you are complaining against or any other government agency for purposes of mediation, investigation or enforcement?: Yes

Have you read 'FALSE OFFICIAL STATEMENTS' provided in the Florida Statutes?: Yes

Have you read the paragraph regarding the role of the Department of Agriculture and Consumer Services in providing assistance to you?: Yes

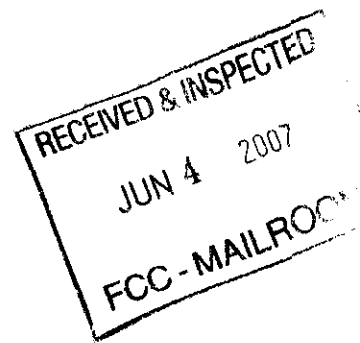
Signature: George J. Plackey

Date of Signature: 05-29-07

E-mail Address: pdq@pdqforensics.com

5/29/2007

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Sincerely,

*Wendy D Thompson*

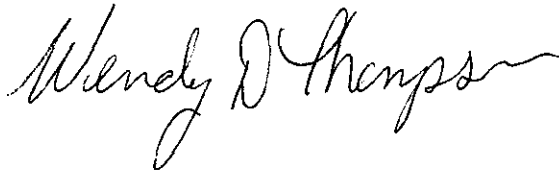
*May 30, 2007*

Chiarmman Martin,

Hi, My name is Wendy Thompspon... So I am deaf person... I heard about news and worried about cut VSR... please don't cut it.. because we need communtation with VSR like inpterteter.. use for appts/ importants like doctor and counselors... for my Two sons..and jobs in futrue...good reason.. i like keep comfortable make communtation inpterteter with hearing people to understand clear... No mistake!!! it is perfect rights.. like on times and no misunderstand things communtations ... it is not easy for world... hearing peoples have soo lucky use phone and talked with people understand.. easy life.. not same deaf people.. like hard life.. deaf people have hard talk and frustarte some times.. need communtation with hearing people with vsr... thank you for understand...

Sincerely,

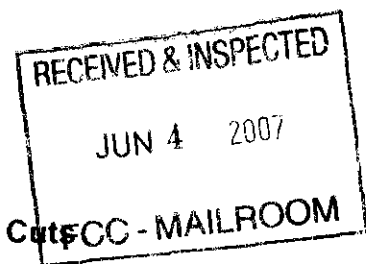
WendyD. Thompson..

A handwritten signature in cursive script that reads "Wendy D. Thompson".

May 30, 2007

April 07

Federal Communications Commission (FCC)  
445 Twelfth Street SW  
Washington, DC 20554



**Re: CG Docket No. 03-123; TRS Fund—Drastic VRS Rate Cuts**

Dear Chairman Martin,  
Commissioners Adelstein, Copps, McDowell, and Tate:

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Sincerely,

Signature

A handwritten signature in cursive script that reads "Jenny Shircliff".

Printed Name

Address

City

State

Jenny Shircliff  
8020 Plantation Dr.  
West Chester, Ohio 45069-2299

April 2007

Federal Communications Commission (FCC)  
445 Twelfth Street SW  
Washington, DC 20554

RECEIVED & INSPECTED

JUN 4 2007

FCC - MAILROOM

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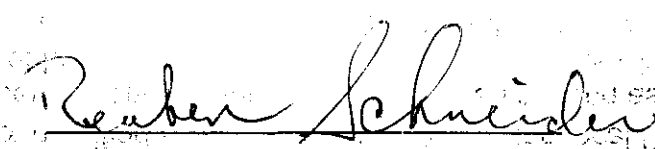
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Sincerely,

Signature



Printed Name

REUBEN SCHNEIDER

Address

3509 A CHURCH ST

City

EVANSTON

State

IL

Zip

60203-1603

Email

REUBEN119@SBCGLOBAL.NET



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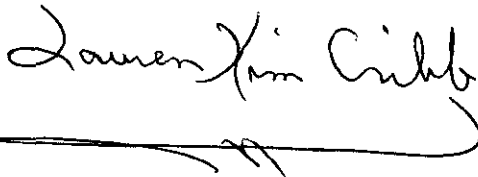
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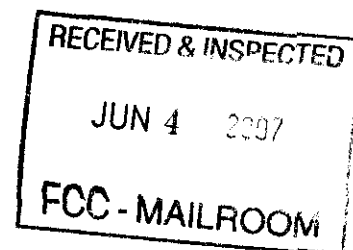
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Sincerely,



Lauren Kim Cribb

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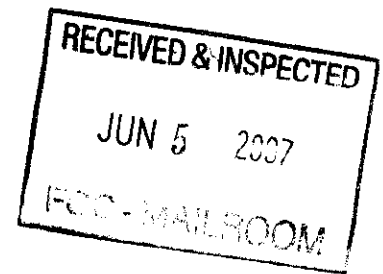
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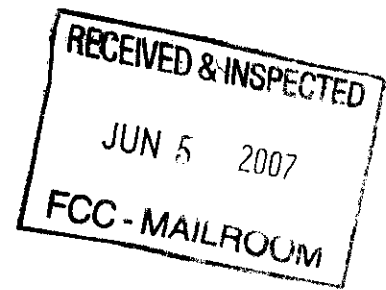
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Sincerely,

Darrell Moore

RE: CG Docket No. 03-123  
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445 Twelfth Street SW  
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Received & Inspected

JUN - 4 2007

FCC Mail Room

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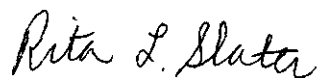
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Sincerely,



Rita L. Slater

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FCC Mail Room

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Sincerely,

[Insert Your Name Here  
JAMES WILLIAMS

*James Williams*

JUN - 4 2007

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A handwritten signature in cursive script, reading "Cheryl Kitchens". The signature is written in dark ink and is positioned below the word "Sincerely,".



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*Darwin Brown, Jr.*

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Washington, DC 20554

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I am a deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the deaf. Instead of seeking to limit the number of deaf people with VRS access, the FCC should do everything in its power to make VRS available to more deaf people.

I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and deaf individuals. I urge you to do everything you can to make VRS service available to the many deaf people who currently do not have access to this vital, life-changing service.

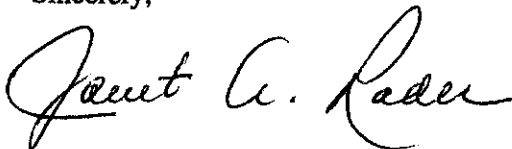
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- Serve more deaf people, not discourage them from reaching out to more deaf people
- Provide interpreter training programs so that there will be an adequate number of qualified interpreters for VRS and the local Deaf communities
- Provide service and technology improvements, such as the development of new videophone equipment, fulfilling the Americans with Disabilities Act (ADA) mandate of functionally equivalent telecommunications services

I, along with other deaf individuals, their families and coworkers, depend on VRS and other relay services.

Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide deaf people with functionally equivalent telecommunications services.

Sincerely,



JUN - 4 2007

FCC Mail Room

RE: CG Docket No. 03-123  
**Federal Communications Commission (FCC)**  
445 Twelfth Street SW  
Washington, DC 20554

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Sincerely,

*Lorene Long*

Received & Inspected  
JUN - 4 2007  
FCC Mail Room

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Federal Communications Commission (FCC)  
445 Twelfth Street SW  
Washington, DC 20554

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Along with other deaf individuals, I use these services frequently. It is an important way in which I/we communicate with both hearing and deaf individuals. I urge you to do **EVERYTHING** you can to make VRS service available to the many deaf people who currently do not have access to this vital, life-changing service.

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I heavily depend on VRS.

**Please STOP any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide deaf people with functionally equivalent telecommunications services.**

Sincerely,

Michael R. Attaberry  
Deaf Minister  
1100 Dahlia St  
Denver, CO 80220

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Federal Communications Commission (FCC)  
445 Twelfth Street SW  
Washington, DC 20554

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Sincerely,

Name

Leon + Alice Gilbert

Address

PO Box 100

City

Springfield

State

Ne

Zip Code:

68059

Email:

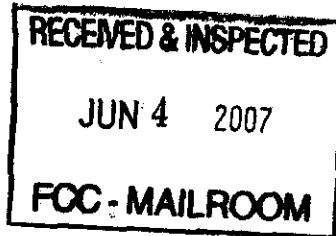
GlbriTsnwbird@aol.com

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**Federal Communications Commission (FCC)**

445 Twelfth Street SW

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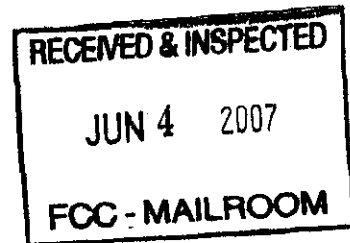
A handwritten signature in black ink, appearing to read "Gladstone Hall".

RE: CG Docket No. 03-123

**Federal Communications Commission (FCC)**

445 Twelfth Street SW

Washington, DC 20554



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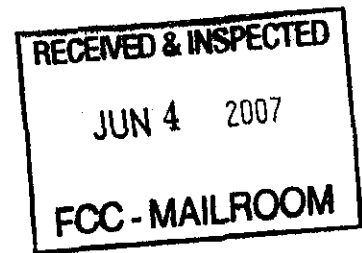
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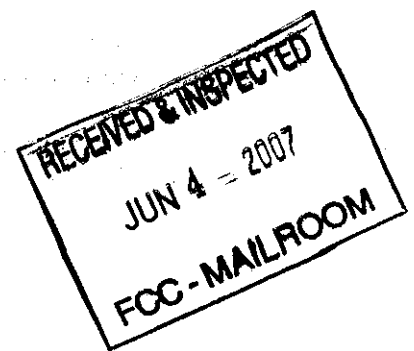
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SARAH KEITH

EMAIL: MILTSARA76@AOL.COM

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Washington, DC 20554



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Sincerely,

*Kenneth E. Bouda Sr.*